

Prospen Logistics

Privacy and Policy

Privacy Policy

Last Updated : 20 October 2023

is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information.

1. Information We Collect

We may collect the following types of information:

Personal Information: This may include your name, contact information (email address, phone number, address), and other identifiers that allow us to communicate with you.

Transactional Information: Details about the services you request, including shipment details, tracking information, and payment information.

Device and Usage Information: We may collect information about your device, browser, and usage patterns when you visit our website.

Location Information: We may collect your location data for the purpose of providing you with accurate delivery information.

2. How We Use Your Information

We use your personal information for the following purposes:

Providing Services: To fulfill your shipping and logistics needs, track shipments, and communicate with you.

Customer Support: To address your inquiries, concerns, and provide assistance.

Marketing: To inform you about our services, promotions, and updates (you can opt out of marketing communications).

Improving Services: To analyze data and enhance our services and website.

3. Information Sharing

We may share your information under the following circumstances:

Service Providers: We share information with trusted service providers who assist us in delivering our services.

Legal Compliance: We may disclose your information when required by law or to protect our rights.

Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred.



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4. Security

We take security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

5. Your Choices

You can:

Access and Update: Review and update your personal information through your account.

Opt Out: Opt out of marketing communications or delete your account (subject to applicable laws).

6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your online experience. You can manage your cookie preferences through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices; please review their policies.

8. Changes to this Privacy Policy

We may update this Privacy Policy. Check for the "Last Updated" date at the top to know when changes were made.

9. Contact Us

If you have questions or concerns about this Privacy Policy or your data, please contact us at:

+27 (0)11 882 0392

